



# BANGLADESH KRISHI BANK

Head Office

Krishi Bank Bhabon

83-85, Motijheel Commercial Area, Dhaka-1000.

**ICT Systems, Card & Mobile Banking Department**

## Request for Expression of Interest (EOI)

1	Ministry/Division	Ministry of Finance/Financial Institutions Division.
2	Agency	Autonomous Bodies and Other Institutions.
3	Procuring Entity Name :	Bangladesh Krishi Bank, Head Office, 83-85 Motijheel Commercial Area, Dhaka.
4	Procuring Entity Code	Not used at present.
5	Procuring Entity District	Head Office, Dhaka.
6	Expression of Interest for :	Selection of a Solution Provider for Development, Implement, Maintenance and Operation of Internet Banking integrated with Mobile Application for Bangladesh Krishi Bank (BKB).
7	EOI Ref No and Date	BKB/HO/ICT(System)/Mobile App-61(1)/2019-2020/594, Dated 30-09-2019.
<b>KEY INFORMATION</b>		
8	Procurement Method	Quality & Cost Based Selection (QCBS).
<b>FUNDING INFORMATION</b>		
9	Budget and Source of Funds	Bangladesh Krishi Bank.
10	Development Partners (if applicable)	N/A
<b>PARTICULAR INFORMATION</b>		
11	Project/ Programme Code	N/A
12	Project/ Programme Name	N/A
13	EOI Submission Date and Time	<b>Upto 04-11-2019 at 4.00 PM</b>
14	EOI Opening Date and Time	<b>04-11-2019 at 4.30 PM</b>
15	EOI Dropping Place	ICT Systems, Card & Mobile Banking Department, Bangladesh Krishi Bank, Head Office(3 <sup>rd</sup> Floor), 83-85 Motijheel C/A, Dhaka-1000.
16	Time period of Service	Minimum 05(five) years initially, which may be extended.
<b>INFORMATION FOR APPLICANT</b>		
17	Brief Description of Assignment	<p>Planning, Designing, Developing and Integration of a user friendly and device independent “Internet Banking integrated with Mobile Application” with Bank's Core Banking Solution (CBS) considering following objectives:</p> <ol style="list-style-type: none"> <li>The Solution Provider has to develop an Internet Banking integrated with Mobile Application (Android &amp; iOS) considering Person to Person (P2P), Person to Merchant (P2M) Payment &amp; Fund transfer activities etc.</li> <li>The application should have the benefit of services like Basic Banking (Deposits, Loans), Cards management, NPSB Fund transfer, E-commerce activities, Mobile phone top-up, Education Fee payment, Utility bill payment, Customer service request and requisition, Promotion, alert and news facilities for farmers/customers etc.</li> <li>The application should have the provision for transferring fund/ payment through MFS (Mobile Financial Service) like, bKash, ROCKET, NAGAD etc.</li> <li>The Solution Provider has to develop the application by ensuring all types of Digital security measures as per the applicable guidelines of Bangladesh Bank.</li> <li>The Solution Provider may propose an audible and time befitting brand name of the solution to be used in Bangladesh Krishi Bank.</li> </ol>
18.	Experience, Resources & Delivery Capacity Required	<ol style="list-style-type: none"> <li>The Solution Provider must have at least 5(five) years overall experience in software development and minimum 03(three) years specific experience for development and maintenance of banking solution or mobile application in financial institutions.</li> <li>The Solution Provider will submit Company Profile/ Brochures, List of minimum 15 Technical Expert/Software Engineer with CVs, Staff Position, Project timeframe with Technical details and Implementation plan.</li> <li>Should remain all the facilities like Project Planning, Deployment, Quality Assurance, Change Management, and Training for the proposed application and workforce in field for service delivery.</li> <li>The Solution Provider will propose the required Hardware sizing, NOS &amp; RDBMS, Connectivity and other related issues with rough cost for the Solution.</li> <li>The Solution Provider will submit evidence of minimum Tk. 05.0(Five) Crore of liquid asset or credit facility from any schedule Bank of Bangladesh.</li> <li>A copy of Notification of Award for supplying ICT related Services of minimum amounting to Tk. 100(Crore) Commissioned by the Government of Bangladesh.</li> </ol>

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<b>Experience and Resources Required for selecting Prospective Bidders( Qualifying Criteria for Short Listing)</b>		
		<p>g) Experience of deployment e-KYC in any financial institution will be given preference.</p> <p>h) Proven evidence regarding Membership of BASIS.</p> <p>i) <u>Interested companies have to submit a projection of Fund Flow statement showing all types of Expenses (fixed i.e. Hardware sizing, Software, NOS, RDBMS, Connectivity, CBS integration and other related works, operational, Maintenance, Marketing &amp; any other costs) for minimum 05(five) years.</u></p>
19	Other Details	<p>a) Updated Trade license, VAT registration and tax payment certificate of last year.</p> <p>b) Audit report of last one year.</p> <p>c) A short list of the interested Solution Provider will be made on the basis of submitted information and physical verification.</p> <p>d) Solution should have the operational capability to handle 05 million customers consisting of transaction monitoring and maintenance system with administrative panel.</p>
<b>PROCURING ENTITY DETAILS</b>		
20	Name of Official Inviting EOI	K. M. Nuruddin Sarawar
21	Designation of Official Inviting EOI	Senior System Analyst (Department in Charge)
22	Address of Official Inviting EOI	ICT Systems, Card & Mobile Banking Department, Bangladesh Krishi Bank, Head Office, 83-85 Motijheel C/A, Dhaka-1000.
23	Contact details of Official Inviting EOI	Tel. No. 88-02-9576653      E-mail: dgmicssystem@krishibank.org.bd
24	The procuring entity reserves the right to accept or reject all EOIs without assigning any reason whatsoever.	

( K. M. Nuruddin Sarawar )  
Senior System Analyst (Department in Charge)